



In the interests of safety, we recommend that **two people** assemble the bed. Keep children away from large plastic bags and any components that could be accidentally swallowed. If any components are missing do not attempt to use the bed.



Should you require further assistance, please call us on 01924 650150



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Once unwrapped, **turn** the adjustable base on it's side and un-clip the mains cable and handset from below the slatted base.

Insert the 8 silver glide feet into the underside of the bases.One (x1) in each corner and Two (x2) in the middle of the base. You may have to tap them in with a rubber mallet.

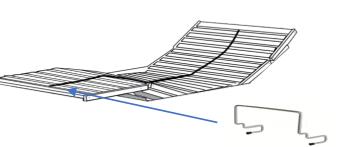


Push both halves together and place the u-clips over the 2 wooden straps at the bottom of the base



Fit silver mattress retaining bar onto the first wooden **slat (Not the Frame)** at the foot of the base.

when the headend is raised.





If you have purchased a massage unit, this will be required to be bolted to under side of the slatted frame in the **lower back** 

and thigh area.

The massage unit requires to be plugged into a mains socket.

GUARANTEE YEAR





If you are using a headboard, place the plastic spacer over the threaded bolt. Insert the bolt into the hole provided in the base and

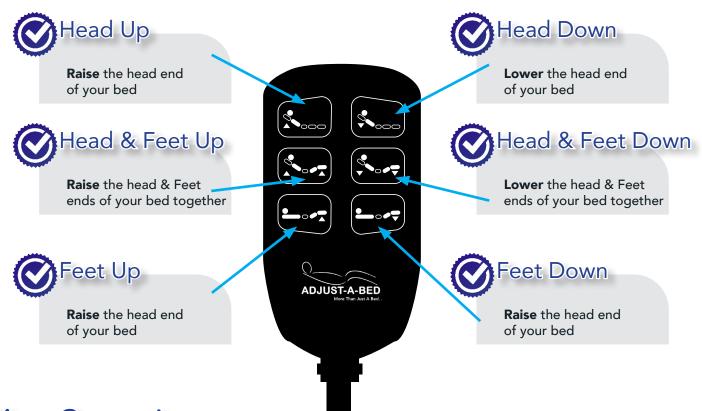
turn clockwise, leaving enough space for the heaboard strut to slide in between the spacer and the bolt head. The bolts can now be tightened by hand.



Once plugged in, you can raise or lower the bed ends separately or together to a point of comfort or a sitting position that will aid you when getting in and out of bed.

www.adjust-a-bed.co.uk Should you require further assistance, please call us on 01924 650150

# **Get to Know Your Controler**



**Your Guarantee** 



We are confident that your new adjustable bed will give you the ultimate in support and comfort for many years to come. In fact we are so confident with the quality of your British handmade adjustable bed and mattress that we have provided you with a 5 year guarantee, at no extra cost.

Your Adjust-A-Bed is provided with a full 5 Year Guarantee, protecting you against manufacturing & material defects – the Guarantee only covers manufacturing or material defects.

If you feel that your bed product has developed a fault within your guarantee period then in the first instance please contact the retailer you purchased the bed from and discuss the issue with them. At this point it is very important that you try to confirm that it is in fact a manufacturing or material fault. This guarantee is valid from date of delivery to our customer's address and we reserve right at our discretion to repair or replace any parts that are faulty subject to the following conditions;

- The product has only being used for domestic use.
- The original proof of purchase can be provided.
- The product has remained with the original owner and has not been resold or gifted.
- The product has not been modified or attempted to be repaired by any person not authorised by Adjust-A-Bed.
- The weight limit of 25 stone has not been exceeded.

The Contract of Sale exists between you and the retailer. Consequently, if you have any concerns, please contact your retailer in the first instance. If the guarantee conditions have been satisfied, the retailer will then liaise with Adjust-A-Bed on your behalf. Any replacement, repair or refund during this period can only be obtained from your retailer under their terms and conditions of sale.

For electrical manufacturing faults within 5 years, Adjust-A-Bed will provide replacement parts to the retailer to be able to repair the bed. For other manufacturing faults within 5 years, we will discuss with the retailer whether a repair by an Adjust-a-Bed appointed technician or replacement will be offered. Whether your Adjust-a-Bed bed is repaired or replaced will be at our sole discretion.

## Non-Manufacturing Faults;

Defects due to causes other than faulty materials or workmanship are non – manufacturing faults and will therefore not be considered for repairs / replacement / servicing.

#### Abuse, Misuse and General Wear and Tear

The Adjust-A-Bed Guarantee covers manufacturing & material faults only, it does not cover any faults caused by abuse, misuse or general wear and tear. Examples of this include but are not limited to the following: Use of non Adjust-A-Bed mattress - Your Adjust-A-Bed base has been designed to work with Adjust-A-Bed adjustable mattresses. Non Adjust-A-Bed mattresses may be too heavy / too light and consequently inhibit the performance of the adjustable base and possibly even damage it. It is for these reasons that bases that have not been used with the specified mattress will not be covered.

#### Other

- Subjecting the product to excessive wear and tear e.g. jumping up and down on the bed.
- Overloading any drawers with weight more than 5kg.
- Where the mattress and/or base has been resold / gifted to a new owner.
- Exceeding the recommended weight limit of 25 stone.
- Applying force / pressure to the head end whilst operating or in an upright position

#### Adjust-a-bed Mattresses.

Adjust-A-Bed mattresses also carry a full 5 year guarantee and again this guarantee only covers manufacturing or material defects. It does not cover settlement of fillings, abuse or misuse, examples of this include, but are not limited to the following:

**Body indentations** - Body indentations may be visible when the mattress is first used, and over time, this is common and simply a result of the normal settlement of the mattress fillings. However, the guarantee does cover deterioration, if attributed to manufacturing or material defects.

**Perceived level of comfort** – Whether purchased from a retail store or an online only business, the perceived level of comfort and firmness is subjective and therefore cannot be used as the foundation of a manufacturing fault claim. **Use of a non Adjust-A-Bed base** – The performance of your Adjust-A-bed mattress cannot be predicted on a non Adjust-A-bed base. Bases that have not been manufactured by Adjust-A-Bed may work and adjust in a different way and consequently cause extra stress on your mattress. Consequently, any Adjust-A-Bed mattress not used on an Adjust-A-Bed base will not be covered by the guarantee.

#### Other

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- Soiling / wetting / leaving the product in an unsanitary condition
- Failure to follow the instructions regarding rotation / turning of the mattress outlined on the mattress label
- Where the mattress and /or base has been resold to a new owner
- Sitting on the edge of the mattress as these have been designed to have weight spread over the whole area
- Exceeding the 25 stone limit

# PLEASE READ THIS SECTION VERY CAREFULLY BEFORE ATTEMPTING TO MAKE A CLAIM ON THE GAURANTEE

This guarantee is valid from date of delivery to our customer's address and we reserve right at our discretion to repair or replace any parts that are faulty subject to the following conditions;

- The product has only being used for domestic use.
- The claim can only be against Manufacturing or Material defects.
- The original proof of purchase can be provided.
- The product has remained with the original owner and has not been resold or gifted.
- The product has not been modified or attempted to be repaired by any person not authorised by Adjust-A-Bed.
- The weight limit of 25 stone has not been exceeded.

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If we agree to send a technician to inspect the problem/claim and the issue is NOT a manufacturing or material defect, we reseve the right to charge you for the technicians time.

### IN THE FIRST INSTANCE PLEASE CONTACT THE RETAILER WHO SUPPLIED YOU WITH YOUR ADJUST-A-BED.

